

Spooner Medical Administrators Ranked 2nd in the Ohio BWC's 2018 Employer Satisfaction Survey!

All Responses	How easy it is to talk to the right person?	How long you waited on hold when calling on the telephone?	How long you waited for a response after you left a voice message?	How long you waited for a response after you sent an email?	Help with reporting an injured worker's claim to BWC	Medical case management provided to your injured workers	Help with reviewing bills and payment inquiries	Help with early return-to-work and rehabilitation strategies	Help with return-to-work programs	Professionalism in handling your claims	Overall
1-888-Ohiocomp	4.55	4.51	4.47	4.57	4.61	4.53	4.44	4.47	4.43	4.58	4.52
3-Hab, Ltd.	4.52	4.59	4.44	4.42	4.47	4.31	4.25	4.10	4.15	4.54	4.39
Aultcomp MCO, Inc.	4.72	4.80	4.73	4.71	4.86	4.64	4.55	4.67	4.59	4.77	4.71
Careworks	4.33	4.28	4.22	4.31	4.36	4.28	4.17	4.06	4.05	4.44	4.26
Comp One, Ltd.	4.75	4.63	4.59	4.68	4.55	4.68	4.50	4.44	4.35	4.80	4.61
Compmanagement Health Systems, Inc.	4.45	4.41	4.37	4.46	4.50	4.43	4.33	4.30	4.27	4.59	4.42
Corvel Ohio MCO, Inc.	4.37	4.28	4.16	4.26	4.38	4.34	4.15	4.12	4.17	4.43	4.28
Genex Care For Ohio	4.65	4.63	4.46	4.63	4.69	4.57	4.57	4.25	4.18	4.63	4.54
Health Management Solutions, Inc.	4.48	4.43	4.36	4.47	4.51	4.46	4.31	4.29	4.29	4.57	4.42
Occupational Health Link, Inc.	4.46	4.32	4.39	4.38	4.36	4.31	4.23	4.27	4.31	4.48	4.36
Sheakley Unicom	4.50	4.43	4.39	4.41	4.55	4.42	4.33	4.28	4.23	4.57	4.42
Spooner Medical Administrators, Inc.	4.69	4.64	4.59	4.68	4.71	4.65	4.50	4.64	4.51	4.75	4.64
Workstar Health Services, Inc.	4.38	4.33	4.34	4.35	4.45	4.22	4.06	3.97	4.00	4.51	4.28
All Responses	4.45	4.41	4.35	4.43	4.49	4.40	4.29	4.25	4.22	4.54	4.39
Spooner Medical Administrators Ranking	3rd	2nd	2nd	2nd	2nd	2nd	3rd	2nd	2nd	3rd	2nd